



The respect of confidentiality is one of the core value of Swiss Certification Services SA, therefore the top management is fully committed to safeguard any confidential information gathered during certification activities.


As a general rule, all information, except information made publicly accessible by the client, disregarding the source are considered as confidential and will not be disclosed.

Any employee, including any committee members, contractors, personnel of external bodies or individuals acting on behalf of Swiss Certification Services SA, will keep confidential all information obtained or created during the performance of the certification activities except if required by law.


All information obtained by Swiss Certification Services SA regarding its clients in the framework of its certification activities are considered as confidential and must not be shared with a third party, unless:

- The information is already publicly accessible
- The information falls within the scope of public Information, as defined in ISO/IEC 17021
- The client or the individual concerned has provided a written consent
- It is required by law or authorized by contractual arrangements

In order to ensure proper safeguard of confidentiality, Swiss Certification Services SA is implementing and maintaining an infrastructure in compliance with the state of the art of safety.

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Leslie Biston  
Head of Certification

13.05.2022  


Michael Maier  
Executive Director